



# Insulated Glass Panels

## Limited Product Warranty

Glass defects should be reported to Cheaper Window Glass at the time of the walk-thru. If no walk-thru has been held, these defects should be reported within 24 Hours of occupancy or replacement installation.

Warranty is with Cheaper Window Glass and the purchaser of the product and will not be transferred.

Glass that is installed has a 30 day warranty against stress fractures only. Any glass breakage caused by any foreign object or any act of nature is not warranted. Insulation Glass Units (IGU's) are warranted against seal failure for 5 years through the manufacturer. Commercial IGU's will only hold a 2 year warranty.

Warranty will be void if, Cheaper Window Glass has not installed the product, film has been applied, shutters or room darkening shades or anything applied to the glass or within 8" of glass, or if the frame has been damaged or altered. Specifications on seal failure can be found at ASTM C1036 or with the Registrar of Contractors.

*No warranty is transferable to any party other than the original purchaser/ property owner.*

**Claims Procedure:**

Original invoice must be present for any claim- There will be a non-refundable \$50 measure trip charge and inspect fee to determine the correct parts needed to service your window.

Any warranty claims need to include proof of ownership with details of the defect and a copy of the invoice