



Hardware

Limited

Product Warranty

Cheaper Window Glass, Inc. has a policy of handling quality merchandise from responsible manufacturers. These manufacturers supply their own guarantees and warranties, and generally do not allow other companies to make adjustments, replacements, or to accept for return or exchange any defective or unsatisfactory items. Cheaper Window Glass, Inc. products and materials are sold subject to the terms and conditions set forth in our publications. All statements, technical information and recommendations regarding such products are based on tests and examinations believed to be reliable. Cheaper Window Glass neither guarantees nor warrants their accuracy or completeness. Our distributor may warranty any hardware which is proven upon inspection within thirty (30) days of the date of receipt of such product or material, to be defective in material.

Cheaper Window Glass nor the manufacturer will bear no additional costs such as labor for replacement hardware.

Hardware defects should be reported to Cheaper Window Glass at the time of the walk-thru. If no walk-thru has been held, these defects should be reported within 24 Hours of occupancy or replacement installation.

No warranty is transferable to any party other than the original purchaser/ property owner.

Claims Procedure:

Original invoice must be present for any claim- There will be a non-refundable \$50 measure trip charge and inspect fee to determine the correct parts needed to service your window.

Any warranty claims need to include proof of ownership with details of the defect and a copy of the invoice.